# Press Release | 2 June 2025

# **Dedicated Sharon celebrates 35 year of QEH volunteering this Volunteers Week!**

This week The Queen Elizabeth Hospital (QEH) is celebrating the dedication, compassion and energy shown by each and every volunteer at the Trust as they celebrate National Volunteers Week 2025.

The Trust’s throng of 168 volunteers are a vital part of the hospital community, dedicating more than 23,000 hours a year, and making a lasting impact on the lives of patients and staff every day.

From the hospital’s buggy drivers and welcoming front desk meet and greet team to ward helpers and hardworking pharmacy runners, they all play an important role in enhancing the patient experience and work across 30 departments in the hospital.

Amongst this committed group is Sharon Roberts, who is celebrating 35 years of volunteering at The QEH this year. Sharon joined Team QEH as a volunteer in 1990 after she wanted to give something back to the Trust that had treated her first husband through his battle with Leukaemia.

Her intention was to only volunteer for a few months, 35 years later she’s still a weekly presence as part of the front desk meet and greet team and has no intentions of stopping any time soon. Sharon explained: “I love my day each week volunteering at the hospital on the front desk, the people are so lovely and you really feel like you are making a difference.

“Our role is to be a friendly face and help with anyone and anything that comes through the door. This can range from simple questions such as directions right through to quite complicated tasks that can take a whole shift to complete. The people we meet vary so much and some are such characters that you never forget them.

“We see all sides of the hospital from people’s grief and frustration right through to happiness of taking a newborn baby home for the first time. I get so much satisfaction from each and every person we help, I love people, and I love helping!”

As part of the National Volunteers Week celebrations the Trust will host a special thank you celebration to recognise this group that gives up their time for the Trust. Joanne Rowe, Voluntary Services Manager at The QEH, said: “Celebrating Volunteers Week is really important as a way for us to show our gratitude to our hardworking volunteers for all they do. Our thank you events are always a special occasion for all of our volunteers and a chance to say a huge thank you to them all. We are so grateful to each and every one of them.”

To find out more about volunteering opportunities at The QEH [**here.**](https://www.qehkl.nhs.uk/Volunteering.asp?s=foundation&ss=volunteering&p=volunteer.with.us) Roles include Front Desk cover, Pharmacy Runners, Macmillan support and lots more.

For more information, contact the Trust’s Voluntary Services Manager, Joanne Rowe, by email: [**volunteerapplications@qehkl.nhs.uk**](mailto:volunteerapplications@qehkl.nhs.uk) or call 01553 214687.

**Ends. Notes to editors;** For media enquiries only, please contact Communications Team, [media.enquiries@qehkl.nhs.uk](mailto:media.enquiries@qehkl.nhs.uk) or 01553 613216. For all other enquiries, please contact QEH Switchboard on 01553 613613.